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## STATE AGENCY'S TECHNOLOGY MOVE TO AFFECT SERVICES

*~ GoRenew.com will be unavailable during weekend of move ~*

**TALLAHASSEE, Fla.** – The Florida Department of Highway Safety and Motor Vehicles wants customers to be aware of its plans to bring all services offline at 6 p.m. (Eastern Daylight Time) Sept. 7. The Department plans to restore all services by 9 a.m. (EDT) Sept. 10. The planned outage is an effect of the agency's data center move from headquarters in Tallahassee to one of the state's primary data centers, also located in Tallahassee. The move is complex and will require a complete shutdown of all DHSMV enterprise systems throughout the weekend. Customers will not be able to access online services, and employees will not have access to work email accounts during the weekend of the move.

The Department has been planning the move in detail, and the technical team continues to refine plans and implement steps to minimize risk and potential impact to our customers and business partners. While the Department plans to have the systems operational by 9 a.m. (EDT) Sept. 10, it is possible some services will not be restored at that time, which can affect normal business operations. That is why the Department will not schedule appointments in its driver license offices Sept. 10 - 11. Customers, who know their driver license, identification card or license plate will expire on or before Sept. 7, should visit an office or [www.GoRenew.com](http://www.GoRenew.com) before 6 p.m. Sept. 7. Be sure to visit [www.GatherGoGet.com](http://www.GatherGoGet.com) to prepare for your next visit to a driver license office.

In addition to the early September move, another phase of the move will take place beginning 6 p.m. (EDT) Sept. 21. Online services will be unavailable during this phase, which the Department estimates will take one to two days to complete. In-office services will not be affected.

The move is part of the state's Data Center Consolidation plan. In 2008, Florida lawmakers passed legislation that mandates all state agency data centers and computing facilities to consolidate into state primary data centers by 2019.

The Florida Department of Highway Safety and Motor Vehicles provides highway safety and security through excellence in service, education and enforcement. The Department is leading the way to a safer Florida through the efficient and professional execution of its core mission: the issuance of driver licenses, vehicle tags and titles and operation of the Florida Highway Patrol. To learn more about DHSMV and the services offered, visit [www.flhsmv.gov](http://www.flhsmv.gov) or visit us on [Facebook](https://www.facebook.com/FDHSMTV) or Twitter at [@FDHSMTV](https://twitter.com/FDHSMTV).

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